

COMPANY PROFILE



Started from 1999, DHA Siamwalla Ltd, Thailand leader in Manufacturing Stationery and Office Supplies, setup a group of Specialist in Open Source Technology and later become 'ICE Solution' where now has more than 4 years experience in IT specifically in Open Source Technology. By using Linux as Core Technology in developing solution to serve medium to Large organization, ICE Solution focus mainly in IT Cost reduction from Licensing matter. By having Core Technology with us, we can easily embrace efficiency and effectiveness to our Organization culture.

This technology gave us opportunity to extend our IT usage from 40 workstation to 350 workstation within 2 years with minimum cost expansion.

Being leader in introducing Open Source Solution in Thailand, Medium to Large organization widely accept ICE Solution to their consideration. Especially when government clearly state in ICT Master Plan in adopting Open Source to Government Agency, things change faster.

After focusing in Research and Developing, ICE Solution proudly present 'I' Series Product which is state of the art Technology where we integrate best solution in the world to serve Corporate needs. Started from Basic Needs to High End Application, this solution serve mainly in corporate communication & Process Optimization.

'I' Series is Corporate Open Infrastructure which comprises of Mail Server, DNS Server, Proxy Server, Web Server, Directory Server, Application&Database Server and important application such as Corporate Portal, Messaging Collaboration, Intelligent Flow, Intelligent Document Management System, Process Optimization Application.

Under Single Sign On Concept give corporate ability to expand system without having difficulties in managing complexity of corporate application.

All system is control under 'Central Administration' where none of our competitor can achieve such success. With the ability to control and configure all system and application without using command line, Central Administration is less complicate and strong capability to expand system vertically.

The belief in Open Source Concept leads us to expand more in Corporate Application & E-Government.



FRAMEWORK



OUR CORE CONCEPT



**Strong Product**

Just to install Linux system for customer is not enough. But to make it work and be able to upgrade for customer is our primary goal. With this reason, we introduce whole solution as our product where we can control all factor and guarantee success. We build product from user perspective... not developers.



**Easy to Manage**

To make this concept works, ability to manage system become primary concern. With 7 Minutes integration to your network, this surely gain customer satisfaction and confidence. With Policy Management Menu gives administration the ability to control everything base on Corporate IT Policy which is crucial nowadays.



**High Quality Service**

Because we know every minutes in Business world counts. By having On Line Monitoring System for our Customer, we have the capability to attend to problem within 3-5 minutes. This give us cutting edge to service our client better. Our primary goal is to have our client less downtime and enjoy using system.

**High Quality Service**



Open Source Infrastructure Consultant



Application Service Provider (ASP)



Solution Implementation & Maintenance



& Health Checkup OnLine Monitoring



OnSite Support & Maintenance



Training @ ICE Training Center

'With Experienced Technician, we are proud to Introduce Our High Quality Services'



MASTER DIAGRAM

# Master Diagram

After introducing and implementing large scale system for number of years, we would like to introduce 'Master Diagram' which covered each component of Corporate IT Infrastructure.

With the integration from each layer started from IT Infrastructure to the most top parts which related to Corporate Management Decision, every layer deserve full attention.

Carefully Planning & Layout is required to strengthen your IT Foundation to compete in business nowadays.

The focus point from master diagram is the connecting point between Application and Services which is 'Central Admin' which covered basic services such as Mail Service, Web Caching Service, Web Service, Directory Service, Application & Database Server- and application which focus mainly in optimizing communication and perfection of Business Process.

